

## OPEN LETTER

My name is **Adam Worsfold**, it's 3 years after I left the UK and relocated to Europe/Asia. I am a director/owner of several companies some of which are in the UK, some of which are not. I am a shareholder of companies I have some interest in. I trust other people to help run all of my companies, and I am not driven by money alone.

In 2020 the world was hit by COVID 19, and everyone was affected by closures and supply issues. I was in Asia at the time. I became stranded as airports became a 100% closed to passenger flights, either domestically or internationally and lockdowns meant no one moved at all. Most countries closed. One company ONIX GB Ltd was additionally affected by its bankers ( Barclays PLC ) having issues with their Indian call centres at the time COVID hit. Meaning they did not answer any form of communication for 6 months of 2020, we had no access to any ONIX GB LTD accounts. Barclays had locked our accounts and could not be contacted, they did this for "our security" !! When I attempted to access our accounts from overseas. ONIX GB LTD was stalled by our bank. A claim is now in process with Barclays, for the damage this serious error on their part did to ONIX GB LTD, and my personal loss as a result. I am also claiming damage to reputation.

During this time orders could not be fulfilled and refunds were sought by customers, we had no way of processing them or checking authenticity. The world was in a critical stage for all companies. Sadly most consumers had no idea what was going on with the corporate world. We communicated each week with updates on our site to little avail.

The UK's inept government decided to pay people for staying at home. Entrepreneurs or self employed directors did not benefit from these government gifts. Companies were able to take up loans from the UK government to help with their financial situation, but it had to be obtained through their designated bank. ONIX GB Ltd had no access to this option, directly due to the Barclays errors and no access to our accounts. We were effectively crippled by Barclays and their admin errors. ONIX GB LTD was forced to close by its Bank, pure and simple.

A director has to act in the interest of the company, so in an effort to help the company and the staff I resigned. I then handed ONIX GB LTD to someone else, while stranded in Asia, to try and get this sorted out. Sadly he failed, and it became apparent that ONIX GB had been too badly damaged by Barclays and would not recover.

ONIX GB was one of our companies that made our great stuff, and its loss was only one part of our setup. We are a normal corporate structure for any manufacturing brand so we quickly moved manufacturing to OA21 Ltd another company in the ONIX group.

***Facts are, everyone due a refund, got one, everything that was due return from service, was returned,*** and with a few notable exceptions people were very tolerant of the unprecedented situation we all faced. I personally thank all those people that understood the real world, and what we went through. It was a crazy time worldwide.

## INTERNET TROLLS

I mentioned above "***notable Exceptions***" and I now will clarify what they mean. A few people, ***some that were not even our customers***, firmly become ONIX GB Trolls ( Troll = Internet vermin ). They posted defamatory and destructive lies about me, my family & the company on various forums, and they continued to do this during and after the crisis. They are a sad, sick & pathetic species. However these vermin taught me some valuable lessons.

They taught me that there are mentally sick creatures in our society, that are not defined as sick but are seriously sick. They hound good people with destructive comments and they obtain enjoyment from it, they have an illness not yet defined, and they move amongst us. I learned that these "trolls" are spineless, and when faced with an option to meet they run away. I learned that virtually all trolls use false names and identities and have nothing.

I learned that to try to stop them wastes energy and I learned trolls are driven by insane jealousy of their inability to do anything with their lives. I also learned that my health and my future has no place in theirs, I am above anything they will ever be or do. More than all of this I learned to ignore trolls as they are nothing to anyone - ZERO

**I once again thank everyone that was helping us though that time, and all customers that we have and will have, I work as an open book and welcome anyone that benefits our world with positive input - Anyone.**